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3 September 2009

To Whom It May Concern

AFISWITCH SERVICE DELAYS

The Ideco AFISwitch letter AFS 01/09/09 dated 1 September 2009 has reference.

During a meeting held yesterday, the SAPS confirmed that the SAPS AFIS technical challenges have been resolved and the system's former configuration and throughput specifications successfully reinstated. The SAPS AFIS should soon be able to complete a day's work in a day's time. Unfortunately, due to technical difficulties the SAPS and AFISwitch accumulated backlogs which will have to be attended to as a matter of urgency.

In an attempt to deplete the backlogs as quickly as possible, but without it culminating in some over utilisation of the system and other technical difficulties again, the SAPS and AFISwitch embarked on a concerted effort of system monitoring, liaising and remedial actions. The SAPS already confirmed that it will take approximately nine (9) months to deplete its backlog. AFISwitch will only be able to project a backlog depletion date once we have had the opportunity to properly evaluate the SAPS AFIS performance. However, the SAPS, Sagem SA and AFISwitch are optimistic that we should see an increase in the SAPS AFIS performance early next week.

We will keep you posted on progress, but please do not hesitate to call us should you require more information.

Kind regards,

J.S.PIENAAR
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